

White	Mixed
British	White and Black Caribbean
Irish	White and Black African
Other (Please state)	White and Asian
	Other (Please state)
Asian or British Asian	
Indian	Black or Black British
Pakistani	Caribbean
Bangladeshi	African
Other (Please state)	Other (Please state)
	Other ethnic group (please state)
Chinese	I would prefer not to say

Data Protection Information

The information you have provided is confidential and will be used only for monitoring purposes and to develop the services provided. Norfolk County Council is registered under the Data Protection Act 1998. All your personal information is kept secure, whether on paper or on a computer.

You can ask to see information which is held about you and ask for any details we have got wrong to be put right. If you wish to see your records, please contact your local library. Your information will not be shared with anyone else without your permission. Your information will be kept no longer than is necessary for the purpose stated.

Welcome to

Norfolk Library and Information Service

Did you know?

- Borrowing books and using the computers at any Norfolk library is free for everyone with a free library card
- You can borrow up to 15 books at any one time and return them to any Norfolk library
- There are no charges for late or damaged books for children under 5
- Children and young people under 16 need a 'guarantor' - an adult that who takes responsibility for the books that are borrowed and any charges for late or lost books
- Equal Access - If you, or anyone in your family, are disabled or have an impairment for example mobility problems, sight problems, arthritis, dyslexia or learning difficulties or are not able to leave the house, please let us know so we can offer you equal access to Library and Information Services - ask a member of library staff to find out more

Please fill in this form for yourself/yourself and any children under 18 living in the family home so we can send everyone their own library card. When we send your card/s we will also send an information pack including terms and conditions.

Anyone else in the family can join by visiting any library with proof of name and address, or join online at www.library.norfolk.gov.uk

First name/s	Last name/s	Male / Female	Title Mr/Mrs Miss/Ms	Date of birth	Ethnicity (please see over the page)	If under 16, name of adult guarantor	Happy for under 16s to use the internet?

Address: _____ Postcode: _____

Home tel. no: _____ mobile number _____ email: _____

Please let us know if any members of the family would like Equal Access and /or further information about our services

Name	Disabled and interested in Equal Access	Blind or partially sighted and interested in Equal Access	Not able to leave the house - family or friends can bring you to the library or borrow items	Not able to leave the house and interested in books being delivered by a volunteer

Please tell me that my books are due to be returned by email

Please tell me about reservations and overdue items: by email (free) by letter (50p per letter) by text (8p per message)

Please tick if you agree to being contacted about Norfolk County Council services and activities

When providing services we need to keep records about our customers. We keep your personal information securely in line with the Data Protection Act 1998. Please see over for more information.